Institute for Credentialing Excellence

# I.C.E. Leadership Development Program Schedule (2026)

| Session Time and Date | Workshop Topic | Facilitator(s) | Complete Before Session |
|---|---|---|---|
| **Monday, January 12, 2026**<br>1:00-2:00 pm ET | Program Orientation | • I.C.E. Staff | • Read *"Leading Change"* by John Kotter Part 1 (Chapter 1-2) |
| **Thursday, January 22, 2026**<br>1:00-3:00 pm ET | Emotional Intelligence and Professional Mindset | • Chad Buckendahl, PhD, ICE-CCP<br>• | • Complete CliftonStrengths Assessment and submit results by 1/2/26<br>• Read parts 1 & 2 in *"Emotional Intelligence"* by Daniel Goleman |
| **Thursday, February 12, 2026**<br>1:00-3:00 pm ET | Leading Teams and Building Relationships | • Denise Fandel, MBA, CAE | • Read *"The Five Dysfunctions of a Team"* by Patrick Lencioni<br>• Optional Read: *"Why: How Great Leaders Inspire Everyone to Take Action"* by Simon Sinek |
| **Thursday, March 12, 2026**<br>1:00-3:00 pm ET | DE&I | • Mark Franco, ICE-CCP | • Optional Read: *"Allies and Advocates"* by Amber Cabral |
| **Thursday, April 16, 2026**<br>1:00-3:00 pm ET | Goal Setting | • Mary Power, CAE, FASAE | • Read "How to write Smart Goals"<br>• Bring:<br>   o Three goals from your organizations strategic plan that you feel are most important.<br>   o One smart professional goal and one smart personal goal<br>• Optional Read: *"Atomic Habits"* by James Clear |
| **Thursday, May 14, 2026**<br>1:00-3:00 pm ET | Innovation | • Todd Galati, MA | • Read "Certification: The ICE Handbook, Chapter 27-30" |
| **Thursday, June 11, 2026**<br>1:00-3:00 pm ET | Quality Assurance and Systems | • Avis Bullard, MS, CSSBB<br>• Bill Ellis, RPh, MS, ICE-CCP | • Read "Certification: The ICE Handbook, Chapter 10" |
| **Thursday, July 16, 2026**<br>1:00-3:00 pm ET | Public Speaking | • Nick Soto, CAE | Optional Read: *"Brief"* by Joseph McCormick |
| **Thursday, August 13, 2026**<br>1:00-3:00 pm ET | Business of Certification | • Lenora Knapp, PhD | • Read "Certification: The ICE Handbook, Chapter 6"<br>• Optional Read: *"Business of Certification"* by Lenora Knapp |
| **Thursday, September 10, 2026**<br>1:00-3:00 pm ET | Career Development | • Pam Weber, CAE<br>• Shellie Sims, MS | |
| **September 2026**<br>TBD | I.C.E. Exchange Presentation Rehearsal | | |
| **October 2026**<br>Tuesday, October 20 | I.C.E. Exchange Town Hall Presentation | | |

*Schedule subject to change